



Return Policy

All stock product(s) in NEW unopened condition can be returned up to 30 days from original date of purchase. Any stock product showing wear and tear, not in its original packaging, or exhibits use/abuse or neglect is not returnable.

Returns of all non-stock products will be subject to a 40% restocking fee, providing it can be returned to the original manufacturer, and the product is in its original, unopened packaging and returned to us within 30 days from original date of purchase.

All custom products (including but not limited to: Machined wood doors, special prepped or window/louver cut metal doors, custom hollow metal doors and frames, special order hardware) is nonrefundable.

All used products or product not in its original packaging is also non-returnable.

All issues of returns must be accompanied with the original receipt of purchase. Management reserves the right to refuse returns on additional items for additional reasons not listed above.