



Will-Call Policy

Will-Call Hours at both locations are 7:30 AM - 5:00 PM Monday – Friday.

Will-Call orders will be available for pick-up at 7:30 AM on the day after their scheduled due date. Please call to confirm Will-Call status before arriving for pick-up.

Orders will be available in Will-Call for up to 20 business days following their completion. If material has not been picked up by the 21st business day, Steel Dor will either make arrangements to ship the material via common carrier* if outside our local delivery area, deliver locally or Steel Dor will bill as "Material stored on site."

*Common carrier freight costs will be added to the order and will be invoiced.

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